

## Soccer Village Club Ordering System instructions

1. Log onto [www.soccervillage.com](http://www.soccervillage.com)
2. Scroll to the top right hand corner and click on link for Soccer Village Clubs Ordering System



3. Select the club module link for your club module.
4. If you are a new user you will be required to register as a user to place orders. You will only be asked to register once. You will be able to place orders for multiple players and/or clubs having registered one time. You will need to provide your email as your username and select a password for your login. **\*\*Do not register using your child's information. A parent or Guardian over the age of 18 must be registered for the order to be accepted\*\***
5. Use your username and password created to log into the ordering module.
6. You will be asked for the group code for you club. The Group Code is : IB11
7. All items available will be available for purchase on the following page. Make sure to select the correct size and quantity for all items you need to purchase. Leave the items not needed as quantity zero.
8. Select continue to view the items in you shopping cart. You will not need to provide the son or daughters jersey number. The club will provide that detail.
9. Once confirmed the final page will allow you to enter the player's information and team. You will need to fill out the billing address information and enter you credit card information. Visa, MasterCard and Discover are accepted.
10. Once your order is completed you will be contacted by the retail store location selected at checkout. You will also have the options of shipping UPS ground for an additional fee.

### Questions or concerns about ordering contact SV Club Services

Brandon Rapp ext 16 email: [brandonrapp@soccervillage.com](mailto:brandonrapp@soccervillage.com)

Greg Deutsch ext 21 email: [greg@soccervillage.com](mailto:greg@soccervillage.com)

Randy Hurley ext 15 email: [randy@soccervillage.com](mailto:randy@soccervillage.com)

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Jen Doerflein ext 13 email [jen@soccervillage.com](mailto:jen@soccervillage.com)

### Online Technical support

Customer Service ext 6 email: [sales@soccervillage.com](mailto:sales@soccervillage.com)

Office hours: Monday through Friday 9am – 6pm

Toll free number 1-800-483-2690 ext 4

In Cincinnati 513-489-5425